



MAF ICIMS™ – Site Security

Monitoring and Reporting for Unified Communications



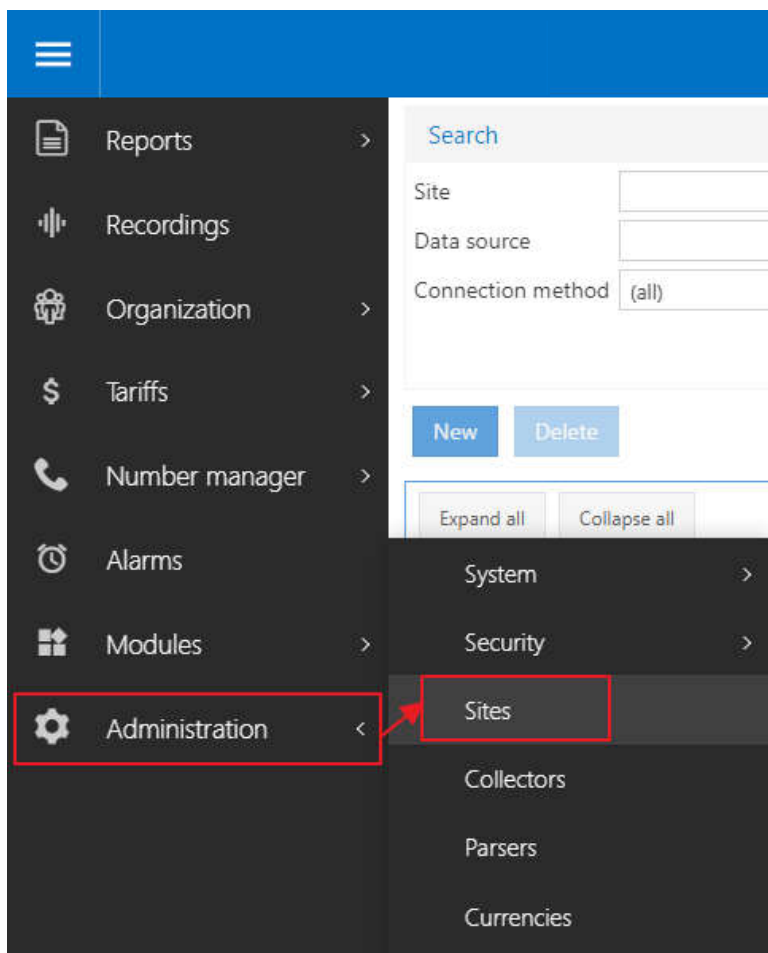
Summary

This document is a step by step guide for creating a site, adding a datasource and managing the security profile for that particular site.

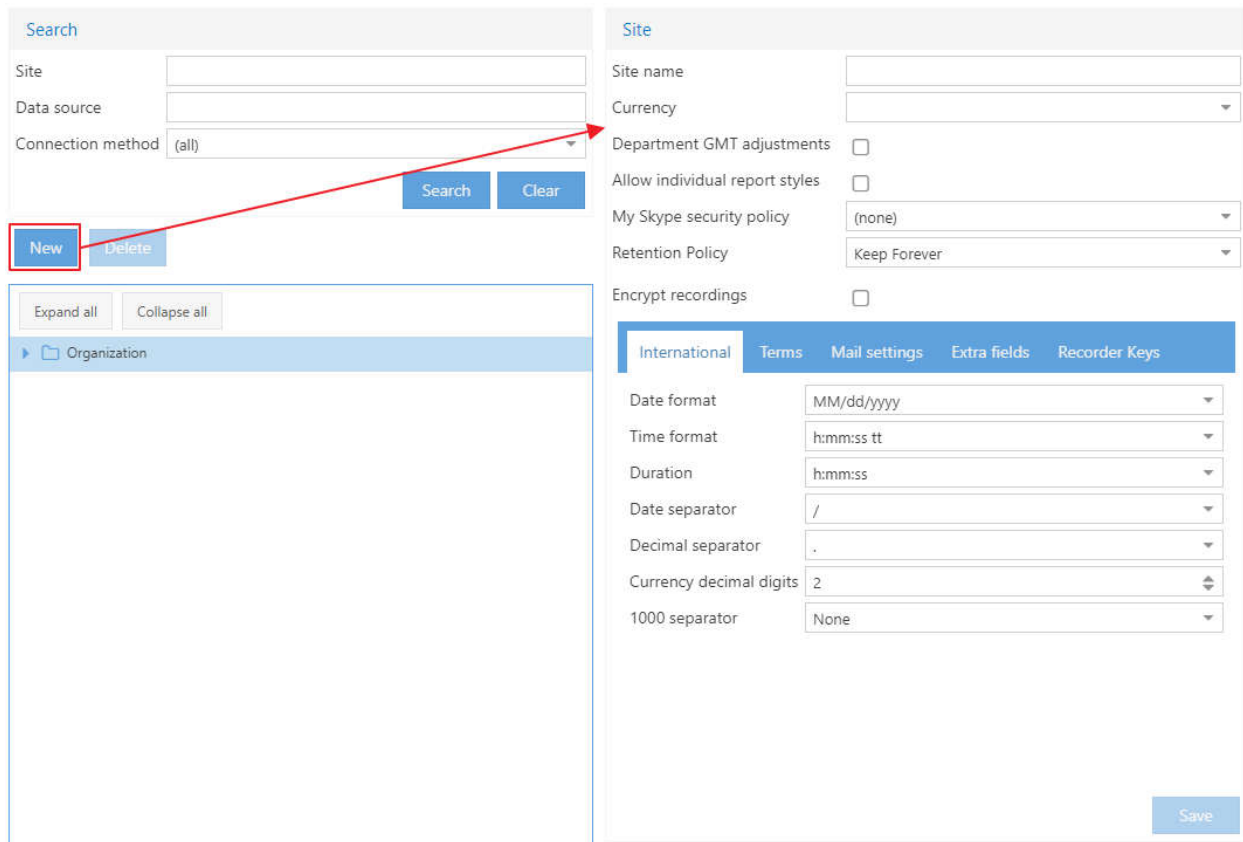
Security policies can be assigned on a per-site basis or for all sites.

1. Creating a site

Go to **Administration** -> **Sites**:



Click on **New** and define the site details. Click on **Save** to save the details and add the site to left-hand side panel.



The screenshot displays the MAF InfoCom Site Security configuration interface. It is divided into three main sections:

- Search:** Contains input fields for Site, Data source, and Connection method (set to (all)). Includes Search and Clear buttons.
- Site:** Contains configuration options for Site name, Currency, Department GMT adjustments, Allow individual report styles, My Skype security policy, Retention Policy, and Encrypt recordings. Below these are tabs for International, Terms, Mail settings, Extra fields, and Recorder Keys. The International tab is selected and shows dropdown menus for Date format, Time format, Duration, Date separator, Decimal separator, Currency decimal digits, and 1000 separator.
- Organization:** Shows a folder icon for Organization and a 'New' button highlighted with a red box. A red arrow points from the 'New' button to the 'Site' section.

A 'Save' button is located at the bottom right of the Site configuration area.

After saving the site, select it from the left panels and click on New to add a datasource for collecting records.

Define the parameters for that datasource.

The screenshot displays the MAF configuration interface. On the left, a search bar is visible above a list of sites. The 'UC' site is selected and highlighted with a red box. Below the list are 'Expand all' and 'Collapse all' buttons. On the right, the 'Data source' configuration panel is shown. It includes a 'Search' bar at the top, followed by 'Site' and 'Data source' labels. Below these are 'Connection method (all)', 'Search', and 'Clear' buttons. A 'New' button is highlighted with a red box. The configuration parameters are as follows:

- Enable:
- Data source name: Skype
- Client name: Tudor
- Backup client: (none)
- Collector: (none)
- Connection method: Skype for Business
- Default extension type: Phone
- Parsers: Skype for Business
- Directory: Skype
- Enable GMT Adjustments: (UTC) Coordinated Universal Time
- Dialed number mask: Will replace the trailing digits of the dialed number
- Add employee UDF 1 to third party extension

Below the configuration parameters are three tabs: 'Communication', 'Parser parameters', and 'Provisioning'. The 'Communication' tab is active. It contains two sections: 'Monitor store details' and 'Archive store details'. The 'Monitor store details' section includes:

- Server: 192.168.4.108
- Fallover server: 192.168.4.109
- User name: UCAdmin
- Password:
- Windows authentication
- Ignore synthetic transactions

The 'Archive store details' section includes:

- Collect instant messages
- Needed for collection of IMs
- Server: 192.168.4.108
- Fallover server: 192.168.4.109
- User name: UCAdmin
- Password:
- Windows authentication

At the bottom of the 'Communication' section, the 'Start date' is set to 6/18/2018. A 'Save' button is located at the bottom right of the configuration panel.

Save the datasource definition after verifying all the settings are correct and the directory path for CDR backups “Directory” is not conflicting with one already present.

Select the newly created site from the upper-right side dropdown box to activate it on the current session.

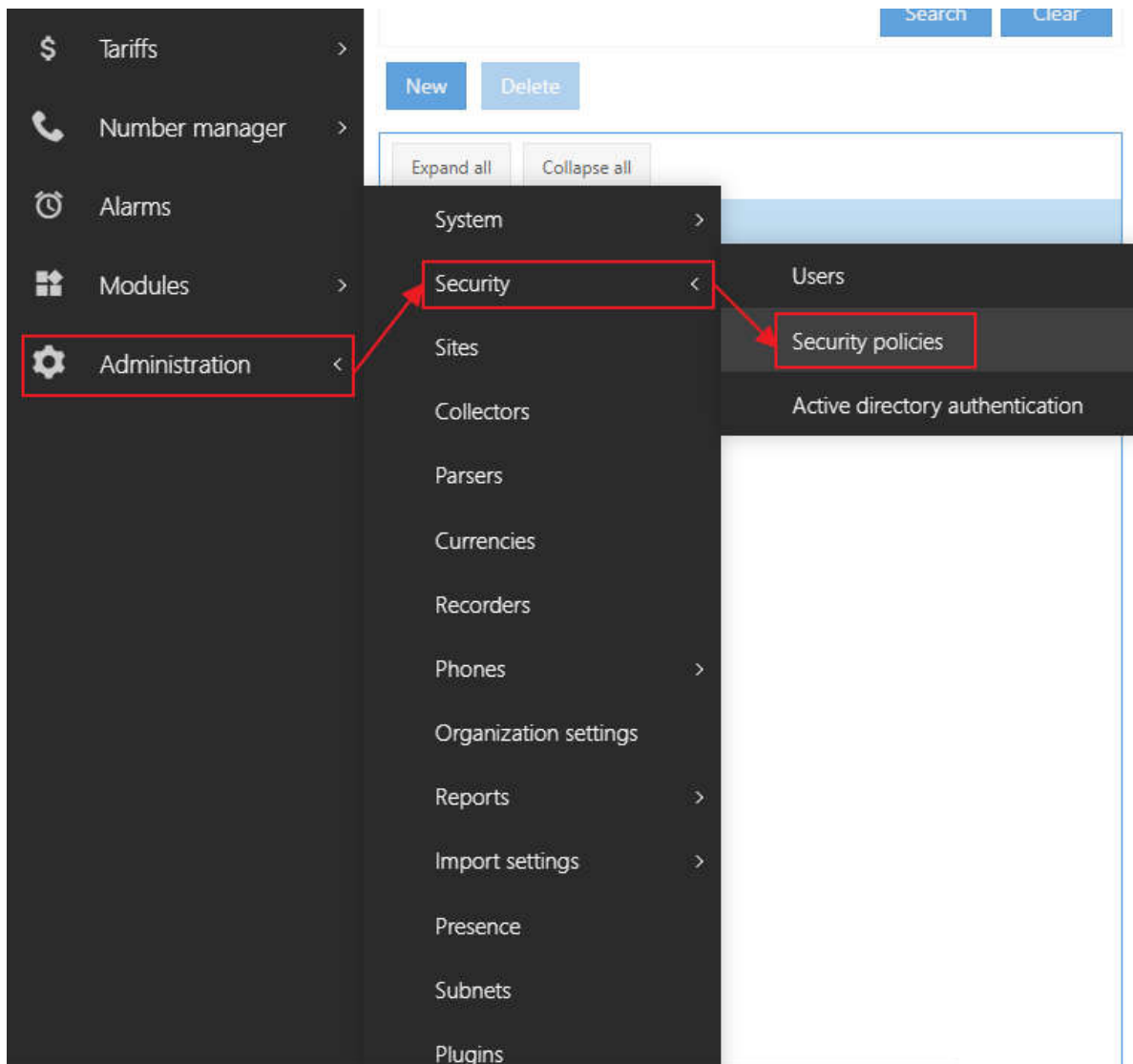
The screenshot shows the top navigation bar of the MAF interface. It includes a search bar, several icons (monitor, bar chart, line chart, star, line chart with dropdown, warning), a user profile dropdown labeled 'admin', and a site dropdown menu. The site dropdown menu is highlighted with a red box and shows 'UC' as the selected site.

2. Creating a security policy for a single site.

Security policies are defined per user groups. (administrator groups, reporting, agents etc)

Users can have one or more security policies assigned to allow access on different functionalities of UC Analytics and can have access on all sites or allow access on a single site.

Go to **Administration** -> **Security** -> **Security policies**



Click on **New** to add a user group policy. You can define the policy name, description and on which site the user group policy will be active.

To further improve the workflow for creating multiple security policies, you can copy the settings from another user group policy and alter it if needed on the subsequent configuration pages.

Click **next** to alter the configuration or choose **save** directly to have the policy created based on the selected initial settings policy group.

Search

Name

[Search](#) [Clear](#)

[New](#) [Delete](#)

<input type="checkbox"/> Name ↑	Is default	Site
<input type="checkbox"/> Admin	<input type="checkbox"/>	Main
<input type="checkbox"/> Administrator	<input checked="" type="checkbox"/>	All Sites
<input type="checkbox"/> Reports	<input checked="" type="checkbox"/>	All Sites

New

Name

Site

Description

Copy initial settings from

[Next](#) [Save](#)

If choosed to alter the policy, you can select which functionalities are available for the selected policy group.

Search
Clear

lit	Site
	Main
	All Sites
	All Sites

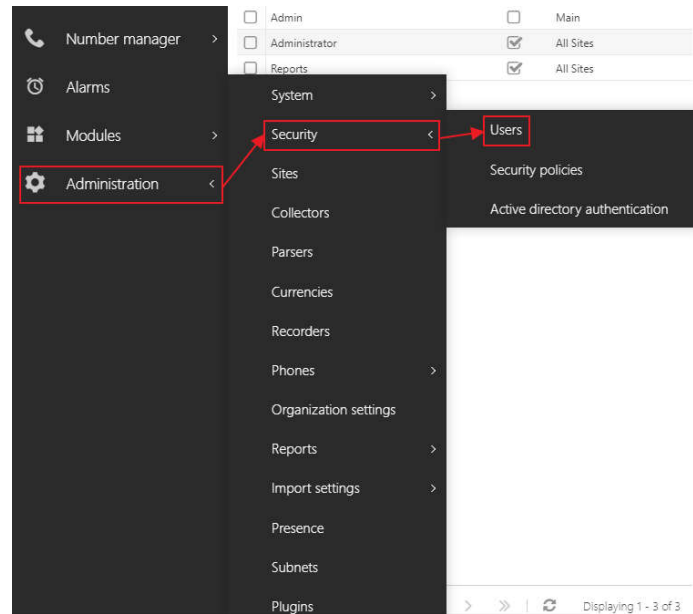
New

Expand all
Collapse all

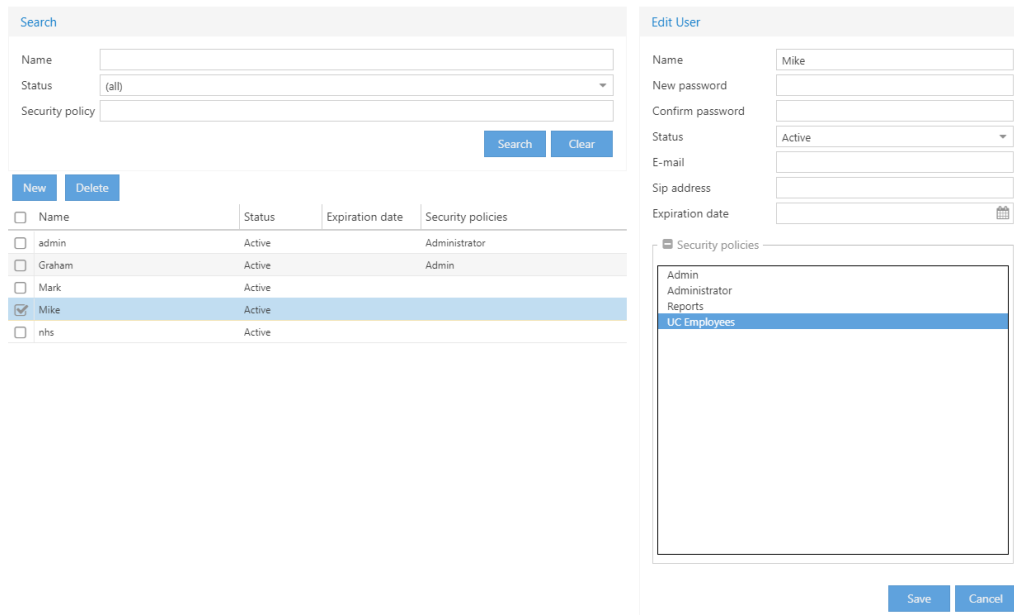
- ▶ Administration
- Alarms
- Budget
- ▶ Client rights
- ▶ Dashboard
- Extended rights
- Health monitor
- IM Transcripts
- Number Management
- ▶ Organization structure
- Recordings
- ▶ Reports
- ▶ Tariffs

◀ Previous
Next ▶
Save

To assign policies to a user go to Administration -> Security -> Users.



Select the user from the left-hand panel and choose the policies to be assigned to him. You can assign multiple policies based on employee access and site accessibility



About MAF InfoCom™

Formed in 2000, MAF InfoCom™ is a leading innovative technology provider with almost 20 years' experience in delivering solutions for Monitoring, Analytics, Reporting and Recording of telephony and Unified Communications, Call Management, Billing & Call Accounting.

We serve tens of thousands customers around the globe, in a large variety of branches. We have installations in over 50 countries ranging from SME's to multi-national global enterprises. In Europe MAF InfoCom™ is the largest provider of UC reporting solutions.

With the market trend towards Unified Communications we expand our sales across the globe rapidly. Our solutions work with every major (IP)PBX and UC manufacturer platform.

Our solutions are offered from the Cloud, On-Premises and Partner Hosted to enable our customers and partners to choose the best model for their needs.

Monitoring, Analytics, Reporting and Recording for Unified Communications.



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